

INTERCONTINENTAL®
KHAO YAI RESORT

BACK ON TRACK SPA POLICY

Back on Track Spa at InterContinental Khao Yai Resort offers a serene sanctuary for relaxation and rejuvenation. Our spa incorporates traditional Thai healing practices with modern techniques to provide an unparalleled wellness experience.



Spa Hours: Monday to Sunday: 10:30 AM to 7:00 PM

Age Restrictions

- Guests must be 12 years or older to enjoy our spa facilities and treatments.
- Guests aged 12 to 18 must have consent from a parent or legal guardian prior to any treatment.

Spa Etiquette

To ensure a peaceful environment for **all** guests, we kindly request that you:

- Arrive on time for your appointment to maximize your relaxation time.
- Maintain a quiet atmosphere within the spa.
- Turn off mobile phones and electronic devices.
- Respect the privacy of other guests.
- Inform your therapist of any medical conditions, allergies, or preferences before your treatment.

Cancellation Policy

- We kindly request a 24-hour notice for cancellations or changes to appointments
- Cancellations made less than 24-hours in advance will be subject to a cancellation fee of 1500++ per treatment.

Spa Treatments

- Our spa offers a variety of treatments, including massages, body scrubs, facials, and other wellness services.
- Treatment durations and prices are subject to change. Please consult our spa menu for the most current information.

Privacy and Confidentiality

- We respect your privacy and confidentiality. **All** personal information provided to us will be treated with the utmost care.
- Additional Notes
- Back on Track Spa does not offer sauna or steam room facilities. A relaxing bath treatment is available for guests staying in Heritage rooms, which are equipped with built-in bathtubs.
- Spa attire is provided for your comfort.
- Gratuities are customary for exceptional service.

By entering the Back on Track Spa, you agree to abide by these policies. If you have any questions or concerns, please do not hesitate to contact our spa reception.

We look forward to providing you with a truly unforgettable spa experience.